host analytics

Host Analytics Security and Availability

Datasheet

Trust is our #1 priority. We earn our customers' trust by delivering each and every day. Our focus is to provide a comprehensive cloud EPM suite with enterprise-level security and availability, keeping your data safe and accessible.

Paired with our approach to security, Host Analytics cloud architecture ensures your data is safe. Immediate platform updates to address any new vulnerability and constant testing and monitoring ensures your data is available and secure. This frees up your organizational resources to focus on other important initiatives.

System Architecture and Availability

The Host Analytics Cloud Platform is designed for security, availability, and reliability. Redundancy throughout our architecture ensures you get an uninterrupted user experience. Enjoy maximum uptime performance, with 99.9% average application availability. See current availability metrics.

Security and Compliance Overview

Host Analytics works 24/7 to protect customer data. From physical security measures to scans looking for potential vulnerabilities, we take every precaution to safeguard your data. Host Analytics also validates we're using the latest security and audit reporting standards by completing industry-defined and accepted third-party audits.

User Access Management

We ensure only you can access your data by using a role-based security model to control viewing and editing privileges. You choose which employees can see and touch specific information and application functionality. Access to your data is protected with a unique user name and password combination – at a minimum. The Host Analytics Cloud Platform also supports Single Sign-On authentication (SSO) using your preferred vendor and method.

KEY BENEFITS

- Get full EPM functionality with enterprise- level security
- No downtime or resources needed for security patches and upgrades
- Run audit trail reports and data access logs
- Control user access and permissions
- Availability SLA – 99.5%, actual performance >99.9%

KEY FEATURES

- SSAE 16, Type II Soc 1, and Soc 2 Compliant EPM suite
- 24/7 system monitoring and intrusion detection
- Industry best practices for data encryption
- Physical and environmental system protections
- Shared infrastructure with independent customer database tables
- User access and permissions controlled by Finance

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Security Highlights

Security Standards

Host Analytics follows best practices and the strictest industry standards for security. We regularly conduct internal and external audits of our processes and platform. Host Analytics is SSAE 16, SOC 1 Type II and SOC 2 compliant. Additionally, we maintain the 'Enterprise-Ready' rating through the Skyhigh CloudTrust Program.

Patches and Anti-virus

To ensure your data is safe, Host Analytics diligently maintains the operating systems ensuring the latest security patches and updates are in place. Our Cloud Platform is monitored 24/7 by an internal security team and independent security specialists.

Data Encryption

Host Analytics follows industry best practices on data encryption. Customer data over the internet and key sensitive data at rest is encrypted. Browsers use secure SSL/TLS protocols that ensure each web session is encrypted with unique keys. For additional protection, you're automatically logged out after a period of inactivity.

Privacy

Customer privacy is built in to the Host Analytics Cloud Platform architecture. The database server is partitioned so that you have your own database, and there's no communication allowed between the databases of different customers. Host Analytics self-certifies to EU/EEA-US and Swiss—US Safe Harbor standards ensuring protection of private data for all of our customers worldwide.

Physical and Environmental

Host Analytics takes every precaution to ensure your data is also physically safe. The primary and secondary data centers are geographically separated in Tier 4 facilities that provide the highest level of uptime, equipment, and back-up power available. We have N+1 redundancy at every level of infrastructure. The system will automatically adjust if a problem should arise. A secondary data center is on standby to ensure application availability and maintain continuity.

About Host Analytics

Host Analytics earns our customers' trust every day by delivering a secure, reliable, cloud-based, EPM Suite. As a Host Analytics customer, you'll use the latest software with up-to-date security patches, a benefit that only a true SaaS solution provides, freeing up your IT resources to focus on critical internal projects.

For more detailed security information, talk to your Account Executive, email sales@hostanalytics.com or visit trust.hostanalytics.com.

For more information, visit trust.hostanalytics.com

"Trust is one of the company's 5 Core Values that drive our hiring and training as well as our processes and approach."

Dave Kellogg, CEO | Host Analytics

RELATED LINKS

AICPA (SSAE16)

Sarbanes-Oxley Act of 2002

IFAC (ISAE 3402)

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U.S. Headquarters
101 Redwood Shores Pkwy, Suite 101
Redwood City, CA 94065 USA
T 650 249 7100
F 650 249 7101

Toll Free: 866-391-HOST (4678)
www.hostanalytics.com
sales@hostanalytics.com